



SHINGO DISCOVER EXCELLENCE WORKSHOPS

£950 *VAT (UK) (ONLY APPLICABLE FOR UK BASED COMPANIES)
€1150 (REST OF EUROPE)

4TH & 5TH OCTOBER 2017
DWR CYMRU CONTACT CENTRE, LINEA CARDIFF

Visit a leading host facility in this 2 day workshop, where you will learn and gain experience in aligning your organisational principles and core values with your systems. Group activities are used to help develop skills in assessing alignment and also how to address misalignments by embedding your principles into your work and management systems.

AT THE END OF THE WORKSHOP PARTICIPANTS WILL BE ABLE TO:

- Describe the benefits of focusing on Shingo principles.
- Articulate principle-driven behaviour.
- Identify how tools link to systems.
- See and assess behaviour to provide constructive-feedback.
- Explore what adjustments could be made to improve systems in driving ideal behaviours.



This two-day workshop begins with a comprehensive overview of the Shingo model and its key elements, enabling all participants to reach a common level of understanding. The workshop combines several learning modules with hands-on activities that enhance learning. Participants will be grouped into assessment teams and visit a host facility where you will work through each step of the assessment process: preparation through initial desk assessment, visiting the workplace to observe and interview, team discussion and assessment, and finally creating a feedback report. By completing this training, you will learn how to use the Shingo model and guidelines to complete internal self assessment that will clearly identify areas for focus and improvement in the entire organisation.

BOOK ONLINE NOW AT:

<http://www.sapartners.com/events/shingo-discover-workshop-europe/>
or call **Kate Murphy** on: **+44 (0) 2920 881014**

YOUR WORKSHOP HOST:



Peter Hines

PETER HINES

+44 (0) 7778 840979
peter.hines@sapartners.com

A recognised leader in Lean thinking for the last 20 years, and a Shingo winning author with extensive research, writing, teaching and consulting experience around the world.



Richard Lynch

RICHARD LYNCH

+44 (0) 7834 907785
richard.lynch@sapartners.com

Assisted by Richard Lynch (head of retail and distribution) who will give a valuable insight to the current pressures on retail organisations in the market, and how to overcome them.

S A Partners as a **licensed affiliate** of the Shingo Institute are delighted to offer the accredited 5 educational courses. We have been lucky enough to be **awarded two Shingo research prizes** ourselves for our publications **Staying Lean** and **Creating a Lean and Green Business System**. All of our trainers and consultants are **fully trained** by the Shingo Institute. We are able to conduct workshops at both your site or at open public workshops. We have access to **best practice sites, case studies and supporting materials** that have enabled successful challenges by our clients.



CONSULTANCY SUPPORT:

It is our experience that most organisations wishing to adopt the Shingo Model in their journey to Enterprise Excellence require some support in terms of:

- Understanding the Shingo Model.
- Developing a Roadmap to adopt the Shingo Model.
- Coaching the Leadership team.
- Implementing the Roadmap.
- How to challenge for the Shingo Prize.

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