

# Bridging the gap between people, process & technology

The Nintex Promapp site audit, change management assessment, and action plan, is a high-impact service for organisations seeking to develop a clear and structured picture of their approach to process management.

Organisations evolve over time and with that can come a disconnect between their process documentation efforts and their strategic goals. The value once seen in process management and Promapp can become diluted.



### FOCUS CAN DRIFT FROM GOOD PROCESS MANAGEMENT PRACTISES DUE TO:

Onboarding and off boarding of new staff

Departure/arrival of Promapp owner/champion

Accelerated company growth or acquisition

Confusion over roles and ownership in the organisation

A change in leadership and strategic direction

# HOW WE RAISE THE BAR WITH YOUR BUSINESS:

Increased user engagement from better written processes

Identify Pain points and blockers in your process management focus

Better representation of the process and relevant stakeholders

Improved communication between individuals engaged in process management Clarity on process ownership with better understanding of commitments

Provides essential best practise documentation and examples

Tailored Promapp refurbishment action plan

# How we raise the bar with your business

Our team of Promapp experts will work with you to understand your current needs and will focus on giving you the tools to build a process excellence culture.

Our Promapp site audit, change management assessment, and action plan will introduce your team to industry leading process management practices in Promapp. Learn to take advantage of every tool in the Promapp toolbox.

We take a very practical approach to the audit by working with you to gain an understanding into how your business views processes and what they want to do with them. Automate? Reduce risk? Find pain points?

Our team of experts will review your current Promapp site and provide recommendations and guidance on how to bring your engagement and documentation up to date.

A change in culture is as important as well written processes. Our approach focuses on mobilising colleagues to create a culture with goals and guidance to make process a part of everyone's day to day. Working with the executive level of the organisation to build connections between long-term goals and process management in Nintex Promapp.

# We offer two service levels for the Nintex Promapp Health Check

## **STANDARD**

# 2 day

**SESSION 1:** Understand the tools in the toolbox

**SESSION 2:** Promapp site audit & action plan

**SESSION 3:** Building a process culture and framework

**SESSION 4:** Process map review

**SESSION 5:** Driving Engagement with the business

## **ENTERPRISE**

#### 3 day

**SESSION 1:** Understand the tools in the toolbox

**SESSION 2:** Promapp site audit & action plan

**SESSION 3:** Building a process culture and framework

**SESSION 4:** Process map review

**SESSION 5:** Process capture techniques

**SESSION 6:** Driving Engagement with the business

**SESSION 7:** Improving your business Processes

**SESSION 8:** Executive leadership and Promapp